

IMPORTANT INFORMATION
RE: VANCOUVER OPERA ROE'S

The Vancouver Opera has just advised us that members should make sure that the information from their VOA ROE's has been included in their Service Canada records.

In March and April of 2020, VOA was issuing paper ROE's rather than submitting electronic ROE's to Service Canada. The Payroll Administrator of the VOA has advised us that the VOA recently learned that Service Canada does not add the information from paper ROE's to their system when they receive this information from employers. The VOA further advises that the employee needs to make an appointment with Service Canada to show them their copy of the paper ROE, and suggests that this might be accomplished through a phone call. (Note from H&W: as Service Canada's in-person services are still limited, some members have mailed a copy of their paper ROE to Service Canada to ensure the paper trail is complete - the mailing address can be found on the Service Canada website.)

The VOA has heard from a couple of Local 118 members recently with questions about paper ROE's that were issued in March/April 2020, which is how they learned about this issue. The VOA Payroll Administrator is concerned that Local 118 members are aware of this 'wrinkle', so that they can ensure that their employment records are complete ahead of the expiration of CERB. VOA is now issuing electronic ROE's, which should be helpful in the future.

The VOA Payroll Administrator may be contacted at William Murgatroyd
<wmurgatroyd@vancouveropera.ca>.

Margaret Underhill,
Health & Welfare Administrator,
IATSE Local 118